

# Assessing Partial Knowledge Using Innovative Scoring Rules

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*This paper was completed and submitted in partial fulfillment of the Master Teacher Program, a 2-year faculty professional development program conducted by the Center for Teaching Excellence, United States Military Academy, West Point, NY, 2010.*

**ABSTRACT:** Strictly proper scoring rules are used to elicit a person's true probability beliefs about an uncertain outcome. The application of strictly proper scoring rules to grading in an academic environment is not new and is typically restricted to classes centered on Decision Analysis. For the purpose of explanation, a typical application of strictly proper scoring rules in academic grading would be as follows: assume that a multiple choice question with four possible answers has correct answer "D" and is worth one point. The traditional technique requires students to select one right answer, so if a student answers "D", the student receives a 1 or a 0 for all other answers. Conversely, a strictly proper scoring rule requires the student assign probabilities that each possible answer is correct, say  $A=0.1$ ,  $B=0.2$ ,  $C=0.05$ ,  $D=0.65$ . The student's score depends on the scoring rule applied. Under the logarithmic scoring rule, the student would receive  $\ln(0.65)$  points or  $-0.43$ . The scores are obviously bounded by  $(-\infty, 0]$ . Usually, the instructor rank orders students' scores and then assigns final grades. This situation can be extremely punitive for students who assign a low probability to a correct answer, and only slightly rewarding for those who submit their true understanding of the problem. Alternatively, the quadratic scoring rule allows a range of scores for the "correct" answer but is bounded between  $-1$  and  $1$  allowing the instructor to similarly rank the scores. We discuss a modification of the quadratic rule applied at the United States Military Academy in our Decision Analysis course. In our approach, we are restricted to an absolute grading requirement - the grade a student earns is not curved in any way. We explore the trade off between information gained about the students' true beliefs and points awarded. We examine initial student feedback and compare probabilistic grades to the hypothetical traditional multiple choice grades. Finally, we explore options for integrating strictly proper scoring rules into other engineering courses.

## Introduction

The mission of the United States Military Academy is "To educate, train, and inspire the Corps of Cadets so that each graduate is a commissioned leader of character committed to the values of Duty, Honor, Country and prepared for a career of professional excellence and service to the Nation as an officer in the United States Army".<sup>1</sup> During their four years of education at West Point, cadets learn the value of being bold, decisive leaders who are committed to action. What is often not as well learned however is the risk assessment associated with committing to the wrong course of action and the consequences therein. Quite naturally, cadets tend to apply the decisive action – and minimal risk assessment – they learn in a field training environment to their academic requirements. For most of these students, the real world will quickly manifest itself as a hostile environment in which a new platoon leader must weigh life or death situations laced with multiple levels of uncertainty. In our Decision Analysis course for Systems Engineering cadets, we aspire to make our students better assessors of probability and risk, and thereby better decision-makers in the face of uncertainty, through a series of challenging and

thought provoking “probabilistic multiple choice” problem sets. Secondly, we aspire to gain more information about the state of our students’ information regarding course material by having them respond to questions in a way that has more distinction than a binary response.

In an effort to make our students better assessors of probability, we have introduced the concept of probabilistic scoring rules, also known as Strictly Proper Scoring, in the Decision Analysis course. Essentially, this approach requires each student to solve a group of multiple choice problems and then assign a probability that each of the given multiple choice answers is correct. This method allows a student who is not confident in her answer to assign her true beliefs about the answer to the problem. Although there is a correct answer, this scoring method also allows students to earn partial credit for assigning some probability to the correct answer.

In this paper, we begin by discussing the background of probabilistic scoring rules and then discuss the technical aspects of the approach. We then transition to our application, our assessment of the study to this point and then conclude with a discussion of the future directions of our study.

## **Background and Motivation**

Before beginning, it is useful to understand the grading environment within which we developed the following paper. At the United States Military Academy the Dean of the Academic Board prohibits instructors from grading on a curve or determining a grade merely by rank ordering the students. Instead of these ex post methods, each course must implement an ex ante standard which is published at the beginning semester. Although we agree with the ex ante standard, appropriateness of ex post versus ex ante standards is not the subject of this paper. The grading standard is a part of the environment in which the scoring method of choice must be implemented. It is just that restrictive environment that encourages an innovative approach to scoring that fits within the prescribed structure. The innovation described pertains to assessing the state of understanding of the student when answering complex questions with several possible answers – commonly known as multiple choice questions.

With a traditional multiple choice instrument the student must choose one answer he believes is the correct answer. Lowman asserts that evaluating only the right answer creates anxiety in students and encourages an end product focus with students placing more emphasis on the results than the process.<sup>2</sup> Moreover, the student could have guessed at the correct (or incorrect) answer thus providing virtually no information to the instructor regarding the student’s level of understanding for that particular problem. To avoid these situations an instructor might opt for other scoring methods.

An instructor may assign problems for the students to solve and demonstrate they understand the material by providing a written methodology from start to finish. The instructor can then review the written submission and reward partial credit for the correct portions. This is time intensive, but a necessary tool to determine how well individual students understand the material at hand. It is also difficult to synthesize which portions of the problem set reveal systemic problems across many students. Additionally, the student could have been adept at following the pattern of an example problem. This might be desirable in some courses where pattern recognition is a key step in the learning process, but at some point the student has to learn

the material beyond rote memorization. Determining how well the student understands the material becomes subjective at best.

One alternate technique of assessing a student's understanding is by using Coombs' Elimination Testing technique for multiple choice questions. This requires the student to eliminate all those possible answers he believes incorrect, and leave only those that might be correct. For every incorrect answer eliminated the student receives one point, but if they eliminate the correct answer, they lose 3 points (for a four choice question).<sup>3</sup> This scoring method allows scores between -3 and +3, which make a direct use impractical at the United States Military Academy. The score can be normalized between 0 and 1, adapting it to the approved format. Forcing the student to eliminate some options might not actually capture the student's true beliefs about the options, forcing each to still apply a binary probability to each of the options and determine how high the probability must be before the student does not eliminate each option. Although this technique is slightly better than traditional multiple choice methods, the score will be discrete and therefore requires an estimation of the student's true beliefs.

Collet conducted an empirical evaluation of elimination scoring and compared it to classical choice and weighted choice scoring methods. That research found there was no difference between elimination scoring and classical scoring, but there was a difference between elimination scoring and weighted scoring, with elimination scoring having a statistically better reliability and criterion related validity. The Collet sample size of 29 students was quite small and could have provided more robust results with a larger sample.<sup>4</sup> Collet did not address whether or not elimination scoring possesses the strictly proper scoring rule property (addressed below).

Instead of only allowing discrete scores, it might be beneficial to take the next step and move to a continuous scoring function. Implementing a continuous scoring function can reinforce the principles of cumulative probability and subjective probability while introducing an innovative scoring method – a combination of simultaneous adaptive learning and scoring.

Probabilistic scoring rules are used in a variety of ways. In the late 1960s, probabilistic scoring rules were introduced as a means for evaluating meteorologists' probability assessments on the weather.<sup>5,6</sup> Probabilistic scoring is used in the field of medicine to evaluate diagnosis of disease. Probabilistic scoring is used in the world of finance to evaluate market analysts' predictions. Recently, probabilistic scoring is used in the development of speech recognition software.

Probabilistic scoring rules applied in an academic environment are not new. Shuford, Albert, and Massengill began the discussion of probabilistic scoring in education in 1966.<sup>7</sup> Decision Analysis courses at Stanford and Texas A&M currently apply strictly proper scoring rules to many of their graded assignments. Most programs use the logarithmic scoring rule which allows a student to earn an infinitely negative score on any question, and theoretically fail an entire course over the smallest question. These other programs have the ability to rank order and subsequently assign a grade for the course. This ranking and grade assignment is counter to the guidance established by the US Military Academy's Dean of the Academic Board and as such, our application has been modified from this more drastic approach which we explain in greater detail later in this paper.<sup>8</sup> Regardless of the approach, the mathematical manipulations

may seem unnecessarily complex for grading a simple homework. We explain these rules below and then follow with the explanation of the payoff in educational value for the increased calculation burden.

## Probabilistic Scoring Rules

Consider an individual  $X$  who assesses a probability distribution over  $n > 1$  mutually exclusive and collectively exhaustive events. Let  $\mathbf{b} = (b_1, \dots, b_n)$  be a vector of  $X$ 's "true probability beliefs," where  $b_i$  is the probability that event  $i$  will occur. Let  $\mathbf{r} = (r_1, \dots, r_n)$  be a vector of  $X$ 's "actual probability report," where  $r_i$  is the probability that event  $i$  will occur. In that the  $n$  events are mutually exclusive and collectively exhaustive, the sum of the probabilities  $(b_1, \dots, b_n)$  and  $(r_1, \dots, r_n)$  are both equal to 1. A scoring function  $S$  is **strictly proper** iff  $X$ 's expected score is strictly maximized by setting  $\mathbf{r} = \mathbf{b}$ ; that is,  $X$ 's score is strictly maximized by reporting his or her true probability beliefs.<sup>6,7,9,10</sup> We note that assigning a uniform distribution over the  $n$  events equates to an admission of no information (or insight); under strictly proper scoring rules, it is better to admit that you have no information than to guess. This is a large departure from traditional multiple-choice scoring.

Many scoring rules have been developed, but three of the most popular (for  $n$  multiple choice questions) are:

$$\text{Quadratic (Q): } Q_i(\mathbf{r}) = 2r_i - \mathbf{r} \cdot \mathbf{r} \in [-1,1] \quad (1)$$

$$\text{Spherical (S): } S_i(\mathbf{r}) = r_i / (\mathbf{r} \cdot \mathbf{r})^{1/2} \in [0,1] \quad (2)$$

$$\text{Logarithmic (L): } L_i(\mathbf{r}) = \ln(r_i) \in (-\infty, 0] \quad (3)$$

where  $r_i$  is the probability assigned to the correct answer ( $i=1 \dots n$ ).<sup>11</sup>

As discussed by Bickel, the first thing to notice is that scoring rule L (equation 3, above) is defined as *local*, or that the assessor's score only depends on the probability assigned to the correct answer; a higher probability assigned to the correct answer will always result in a higher score. Locality is considered desirable by some because it should be easier for evaluated individuals to understand and it generates consistent rank orderings among assessors for the same assessments. Conversely, scoring rules Q (equation 1, above) and S (equation 3, above) are *global*, as the scores depend on both the probability assigned to the correct answer and the probabilities assigned to the remaining incorrect answers. Under these global rules, a reward is given to the probability assessed to the correct answer and a cost is deducted for probabilities assigned to incorrect answers. This implies that one assessor may assign a *higher* probability than another assessor to the correct answer but receive a *lower* score. This means that if individuals  $X$  and  $Y$  assigned  $[0.7, 0.1, 0.1, 0.1]$  and  $[0.7, 0.3, 0, 0]$  vectors respectively on an  $n=4$  exercise with the first answer being true upon revelation, then  $X$  would receive a higher score even though they assigned identical probabilities to the correct answer. Individuals  $X$  and  $Y$  are equally rewarded for their assignment to the correct answer, but  $Y$  receives a larger penalty due to a concentration of probability assigned to a particular incorrect answer. In both cases,  $X$  and  $Y$  may have assigned their true probability beliefs. We believe that locality is desirable in situations where rank ordering results are important, and also recognize that an argument that the

inclusion of probabilities assessed to both correct and incorrect answers with a global scoring rule also has merit. On a contextual level, the evaluator must decide whether to evaluate assessors locally or globally.<sup>11</sup>

Another consideration is whether or not the scoring rule is *bounded*. If an individual assigns a probability of 0 to the correct answer under scoring rule L, then the result is an infinitely negative score, from which the assessor can not recover. This essentially results in an expected value of  $-\infty$  which increases the assessor's risk aversion. As scoring rule L results in only non-positive values, the evaluator must rank order the scores to assign positive scores (or the students would never do their homework at all!) This rank ordering and then "curving" or "shifting" the scores for grading may be less appealing to the evaluator who wants to score assessors according to an ex ante standard rather than an ex post rank. Finally, if an evaluator concludes that a negative score on any given assessment exercise is not acceptable, then L will not work without being truncated. However, if L is truncated (vice being unbounded below), then the scoring rule is no longer considered strictly proper. In contrast, both Q and S are bounded, and can easily be linearly transformed to any desired scale. We note that by definition a linear transformation of a strictly proper scoring rule is still strictly proper.<sup>9</sup>

### USMA Approach

The primary objectives of the Decision Analysis course at the United States Military Academy are for the cadets to cover both single and multiple objective decision analysis as well as risk attitudes. We began early in the semester to train the students to be better assessors of probability through integration of a modified quadratic scoring rule. Our goals for using this system rather than a traditional multiple-choice method are: 1) Train students to be better decision-makers through probability assessment and 2) Provide the instructors with more information about each student's true level of understanding of the material.

We use a linear transformation of the quadratic scoring rule (*global, bounded*) which allows scores on individual questions to be between 0 and 5 points. There are three problem sets valued at 25 points each – so each problem set includes 5 questions, and each question has four possible answers. An example question is provided below in Figure 1.

3. The four elements of a decision situation are:

  - a. Decision Trees, Influence Diagrams, Subjective Probabilities, and Risk Profiles
  - b. Expected Values, Decisions, Uncertain Events, and Consequences
  - c. Complexities, Uncertain Events, Multiple Objectives, and Differing Perspectives
  - d. Values and Objectives, Decisions, Uncertain Events, and Consequences

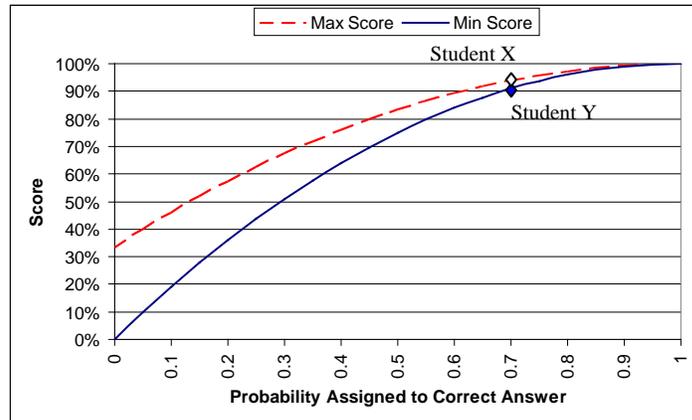
**Figure 1: Sample Problem Set Question**

The score for any particular question is calculated by using the formula in equation 2, above or more specifically, equation 4 below.

$$2.5 + 2.5 \times Q_i(\mathbf{r}) \tag{4}$$

where  $\mathbf{r}$  is the vector of reported probability assessments, and  $r_i$  is the probability assessed to the correct answer. Note that  $Q_i(\mathbf{r})$  (from equation 2, above) returns a score on the interval  $[-1, 1]$ ; using equation 4, we have linearly transformed this rule to return a score on the interval  $[0, 5]$ . Once again, a linear transformation of a strictly proper scoring rule is still strictly proper.<sup>9</sup> Similarly, the original interval can be transformed to the interval  $[0, 100]$  and interpreted as a percentage and any number of points can then be assigned to various questions.

Figure 3 depicts the possible score ranges for differing assessments on the correct answer. The fact that Figure 3 displays ranges of possible scores given the probability assigned to the correct answer is a result of the *global* property. It visually depicts how student X scores better than student Y even though they both assigned the same probability to the correct answer. Student Y incurs a larger cost for the distribution of a larger probability on a single incorrect answer in accordance with his or her true beliefs. To attain the absolute maximum score, the student must assign a probability of 1.0 to the correct answer, and conversely, to attain the absolute minimum score, the student would assign a probability of 1.0 to any of the incorrect answers. Both of these techniques equate to approaching the problem set as a traditional multiple choice exercise when a student can choose only one right answer.



**Figure 3: Possible Scores for Student X and Student Y**

This approach has several features that we find desirable. First, it allows us to establish, publish, and score against an ex ante standard rather than using a student’s ex post rank to determine grades. This means that a student knows where they stand in the course as soon as they receive the solutions and scores rather than waiting until the end of the course to see their ranking. In line with current research on effective teaching, we have avoided a grading system that puts students in competition with their classmates and we keep students informed of their progress throughout the term.<sup>12</sup>

Second, if a student is uncomfortable or ignorant about this grading system, they can still use a multiple-choice approach by answering with nothing other than 1s and 0s. In our in-class explanations and demonstrations, we advise them that this does not maximize their expected score; we use this to advocate assigning their true probability beliefs. We also show them how this allows the student to receive partial credit on a multiple choice type of question.

Third, this methodology does not produce negative scores. We believe that the possibility of a negative score on any particular problem increases the level of risk aversion in some students. We want to foster a risk neutral attitude in our students' approach to our problem sets. In doing so, we recognize that some will actually act in a risk seeking manner, but we have found that it is harder to convince our students out of risk aversion than it is to convince them out of risk seeking behavior. This discussion also reinforces the fact that the best strategy is to assign true probability beliefs.

Finally, we reward an admission of ignorance with a 62.5% score; this equates to a "high F" on our scale. A student attains this score by assigning equal probabilities to all possible answers. This reinforces the principle that it is better to admit ignorance than to feign understanding. We, the instructors, get more information about our students' state of information as it relates to course material.

## **Assessment**

We have used two tools to assess our approach: the student scores and a brief student survey. The student scores provide a means for hypothetical comparisons between different scoring rules and the opportunity to explore the advantages and disadvantages for students under each rule. The student survey provides insight into student awareness, motivation, and risk attitudes concerning the first problem set administered. (Note that previous editions of this course did not have similar problems sets and thereby making direct comparisons impossible.)

Scores on the initial problem set averaged 75%. As a part of their submission, students were required to also submit their "total commitment" answer – that is, the student had to pick one and only one correct answer. This was used to calculate a hypothetical score under traditional multiple choice conditions. If scored in the traditional multiple choice manner, the course average would have decreased to 70%. More interesting yet, only 16 of the 74 students chose to answer every question as if it were a traditional multiple choice environment, and only 3 of the 16 achieved 100%. In comparison, 41 students realized an improvement in their grade for the assignment over a traditional multiple choice environment, and only 15 experienced a reduction in their score. This includes 2 students who received zero credit for problems on which they assigned probabilities whose sum exceeded 1. If we remove the students whose all-in answers do not match their assigned probabilities, then the maximum points lost on a 25 point problem set was 0.9625, or 3.85% of the assignment.

We collected student feedback after the first problem set but before any student had received their grade for the event. 67 of the 74 students completed the 10 question survey which

attempted to assess the students' attitude towards the scoring rule, their perception of their grade, and some brief questions to assist with future measurements of risk attitudes.

There were 16 students that scored the same when comparing traditional multiple choice scoring and our scoring methods. Of those, only 11 indicated that they believe their scores would be the same. This shows a misunderstanding or ignorance of how the scoring rule is calculated. Of the 67 respondents, 63 (94%) predicted their scores would be within +/- 10% of traditional multiple choice scoring rules, but only 30 of 67 (45%) were accurate in predicting how the probabilistic scoring rule would affect their grades. Additionally, 59 of the 67 (88%) respondents indicated that they are indifferent or prefer probabilistic multiple-choice over traditional multiple-choice. Also of note, 63 of 67 (94%) respondents stated they spent the same amount of time or longer on this assignment than they would have if it were scored in a traditional multiple-choice manner. Not a single student choose to answer every question with equal probabilities, or totally ignoring the assignment and settling for a guaranteed 62.5%.

Our most interesting findings concern the information gained by the instructors. When students choose to answer with anything other than assigning a probability of one to an answer, the instructor gains some piece of information about the student. Since the points we are willing to give cost us no more than the computing power necessary to accurately calculate a score, there is virtually no investment on the instructors' part. For that minimal investment instructors can learn about each student as long as each answers with their true beliefs. The probabilities assigned to both correct and incorrect answers give us a better fidelity about the current state of our students' information. This reveals where the students as a whole could use improvement or review of material. We aim to gather more data before we quantify the level of information gained relative to traditional multiple-choice scoring.

### **Future research**

We believe that our scoring rule has a valid application in our Decision Analysis course. It can also be leveraged in other engineering courses to elicit the true level of understanding of students. Initial student feedback is positive, with some skepticism mixed in as well. The students continue to improve their ability to assess their own understanding of probability and the uncertainties they face. We believe this understanding of probability and uncertainty is applicable in all areas of engineering education.

Our next direct application will be to use the probabilistic portion to gain feedback only from students in *SE375 – Statistics for Engineers*. In that course, the student responses will provide information only and not be graded. The intent is to gain early information about student understanding of material, and then adjust lessons as necessary to account for the level of understanding.

We have also talked to other course directors within the Department of Systems Engineering as well as program directors outside of the department. Initial interest is encouraging in that every person to which we have pitched our technique has expressed a willingness to integrate some portion of this method into future courses.

Possible future research will focus on several areas. Our ultimate goal is to improve each student's ability to assess uncertainty and apply that improved ability to the decision situations in their everyday lives. We intend to continue soliciting feedback from students in several areas and looking for significant relationships that may improve the quality of instruction over the next several years. We plan to evaluate the relationships between learning styles, risk attitudes, and probabilistic scoring rules. We also will assess students' performance based on course objectives and their approach to probabilistic scoring rules. We will also continue to pursue opportunities to include probabilistic scoring rules in other courses at West Point. We believe there is merit in exploring the possibility of finding a strictly proper scoring rule that is both local and bounded. We also hope to compare the accuracy of multiple probability assessors with various states of information as compared to an individual expert assessor.

## **Conclusion**

Every decision situation requires the decision maker to consider four elements: the decision to be made, uncertain events, possible consequences, and values and objectives.<sup>13</sup> We have explicitly focused this paper on the uncertain events, but have encouraged the incorporation of the other three elements by allowing an infinite spectrum of possible outcomes and requiring each student to weigh their values and objectives against those uncertain events and consequences. By doing so, we hope to build a cohort of future leaders more aware of the uncertainties affecting their decisions and the ramifications of their bold commitment to action. We do not attempt to strip away the bold and decisive nature; rather we strive to augment the deft commitment to action with an ability to recognize the uncertain nature of future events and mitigate the risk of bad outcomes.

## **Biographical Information**

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The authors would like to extend special thanks to LTC Mike Kwinn for pushing us in the right direction and proofing our work to make it suitable for public consumption. Without his help the product put forth would not be as it is today.

Our students deserve the biggest thanks of all. We put them through their paces while trying out a new and challenging grading scheme of which they were often confused and skeptical, but ultimately believed that the technique holds merit for their academic futures. Without their

patience, hard work, and feedback, we would not be as confident in our results or as willing to subject future students to the joys of probabilistic grading.

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