

Fraud Awareness Message

Fraud awareness must be a priority with all cardholders and billing officials. The following guidance is offered to safeguard your account:

- If the card issuing bank notifies you about possible fraud, follow their instructions. DO NOT give them your account number unless you call them back at 888-994-6722.
- Never give your card number over the phone unless you initiated the call and can verify the recipient.
- Never place orders with your card over an unsecure webpage. Ensure the https:// is present.
- Never leave your card, receipts, statement of accounts or billing account statements unattended.
- Consider who is within hearing distance when verbally giving your account number.
- Shield your account number and card from view whenever possible.
- Do not send email that has your account number and expiration date.

If you suspect fraud on your Government Purchase Card account, you must immediately contact US Bank at 888-99IMPAC (888-994-6722). Next inform your billing official and then the Agency/Organization Program Coordinator, 938-5859.