

Your Healthcare Team: **TRICARE Online**

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Keller Army Community Hospital 01/11/2005

900 Washington Road
West Point, NY 10996

Get [driving directions](#) to your MTF!

Colonel
Peter G. Torok
Commander

Schedule: 0745 - 1630 Monday thru Friday
24 Hour Emergency Room

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KACH Outpatient Pharmacy
Location: 1st floor, Bldg 900
Phone: 845-938-2271

Announcements
News Articles
National Tricare
[Military Health System News](#)

Text List
KACH Tricare On Line
TOL email support
TOL_Help@na.amedd.army.mil
TOL phone support

To book a Primary Care appt in Cadet Health Clinic
Click the Appointments link

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[Consejero de Salud para pediatría \(Pediatric Advisor Spanish Index\)](#)

Book an Appointment

TRICARE Prime beneficiaries enrolled at Medical Treatment Facilities can make appointments with their assigned PCM (i.e. physician, physician's assistant, or nurse practitioner) or with another healthcare provider in the same Primary Care Manager Group.

If you need to make an appointment, please select the visit reason that best describes your needs and click the "View Available Appointments" button below. Please remember that you still have the option of booking an appointment via the phone or in person at your MTF.

Visit Reason:

Please be patient. It may take up to 60 seconds to load available appointments for you. This may take up to 60 seconds.

Next scroll down to select the reason for appointment
Only use:
New Problem/Not Urgent
New Problem/Urgent
Follow-up PCM Visit
Pap Smears (female only)

Notice: This site should not be used for emergencies or semi-urgent medical conditions. In the case of a medical emergency, call 911. In the case of a semi-urgent condition, contact your Medical Treatment Facility (MTF) or local treatment facilities.

[Medical Disclaimer](#) | [Security Policy](#) | [Links Disclaimer](#)

Windows taskbar: [Icons: Back, Forward, Stop, Refresh, Home, Search, Favorites, Internet Explorer, Mail, Print, Run, Task Manager, Help, Log Off, Help, Appointments, Claims, Dental, Enrollment, Pharmacy]

Header: **Your Healthcare Team :** **TRICARE Online** [Image: U.S. Army Medical Center] [Image: Map of North Carolina]

Navigation: Home | Log Off | Help | Appointments | Claims | Dental | Enrollment | Pharmacy

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- Services and Benefits
- General Health Info
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Content Area:

[Consejero de salud para pediatria \(Pediatric Advisor Spanish Index\)](#)

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Visit Reason:

Please be patient while I find available appointments for you. This may take up to 60 seconds.

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Annotation: A box on the right says "Next – click on View Available Appointments" with an arrow pointing to the "View Available Appointments" button.

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Content Area:

 Please be patient while the system looks for the list of available appointments...

Annotation: A box on the right says "Wait while this screen is displayed."

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Pick an Appointment

Shown in the calendar below are the available appointment slots with FITZSIMMONS, LAURA, at PRIMARY CARE MO.

[Having trouble getting an Appointment?](#)

The dates marked with an asterisk (*) fall within [Access to Care Standards](#). Please click on the time that you are interested in booking. All times are in Eastern Standard Time. If none of the appointments listed here meet your needs, please check these:

- [Appointments with other providers at PRIMARY CARE MO.](#)

January 2005						
SUN	MON	TUE	WED	THU	FRI	SAT
16 *	17 *	11 * 09:00 12:40 14:00	12 *	13 *	14 *	15 *

Only appointments within access-to-care standards are displayed. [Click to search for more appointments.](#)

[Having trouble getting an Appointment?](#)

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Your PCM

To see additional appointments click this link.

Available appointments with your Primary Care Physician will be displayed. Depending on the type of appt you selected will determine what appts are displayed.

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January 2005						
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16 *	17 *	11 * 09:00 12:40 14:00	12 *	13 *	14 *	15 *
23	24 10:00 12:40 13:20	25 09:00 12:40 14:00	26 09:00 09:40 12:40 13:20	27 09:20 10:00	28 08:40 10:20 13:20 14:20	22
30	31 10:00 12:40 13:20					
February 2005						
SUN	MON	TUE	WED	THU	FRI	SAT

Notice if you scroll your mouse over an appointment it will tell you who the provider is.

Windows taskbar: [Icons for back, forward, home, search, star, globe, refresh, print, mail, calendar, clock, help, user]

Browser window: [Address bar, window controls]

Header: **Your Healthcare Team:** **TRICARE Online** [Image of a building] [Map of North Carolina]

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Main Content:

You have selected the following appointment:
 Date: 1/19/05 12:40 PM [EST]
 Health Care Provider: FITZSIMMONS, LAURA
 Location: PRIMARY CARE MO
 MTF: West Point (Keller ACH)

You have chosen an appointment outside TRICARE [Access to Care Standards](#).

If you would like to schedule this appointment now, please enter a brief description of the medical reason for the appointment below, and press 'I'll Take It'.

Example: I need my cast removed.

Once you click on an appt time this screen will display. Enter your appointment reason and click I'll take it.

Please be patient while I book that appointment for you. This may take up to 60 seconds.

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Main Content:

 Please be patient while the system books that appointment...

Wait at this screen while the system confirms your appointment is still available for booking.

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Your appointment was successfully booked!
 Please print out this page for your records. No reminder will be sent.
 Date: 1/19/05 12:40 PM [EST]
 Health Care Provider: FITZSIMMONS,LAURA
 Location: PRIMARY CARE MO
 MTF: West Point (Keller ACH)

Please report to your appointment 15 minutes early. This allows time for the clinic to check you in and take your vital signs.

Were you satisfied with our service?
 Please rate the usability of the Appointments feature on a scale of 1 to 10, 1 being difficult to use, and 10 very easy and enjoyable:

Please let us know how satisfied you are with our Online Appt Service:

Print this appointment confirmation for your records and as a reminder.

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healthcare needs. For example, many healthcare questions and needs can be addressed online.



Here Is A List Of Appointments That You Have Previously Booked Through This Website:

Date: 1/19/05 12:40 PM [EST]
 Health Care Provider: FITZSIMMONS,LAURA
 Location: PRIMARY CARE MO
 MTF: West Point (Keller ACH)
[Cancel this appointment](#)

General Health Info

Helpful Links:
[Adult Health Advisor](#)
[Adult Behavioral Health Advisor](#)
[Pediatric Advisor](#)
[Pediatric Behavioral Health Advisor](#)

En Español:
[Consejero de salud para adultos \(Adult Health Advisor Spanish Index\)](#)
[Consejero de salud para pediatria \(Pediatric Advisor Spanish Index\)](#)

You can cancel an appointment on TOL as long as you booked it thru this system. If you call the appointment center to book an appt you must call them to cancel the appt also.

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You have chosen to cancel the following booked appointment:
 Date: 1/19/05 12:40 PM [EST]
 Health Care Provider: FITZSIMMONS,LAURA
 Location: PRIMARY CARE MO

Reason:

Please be patient while I cancel that appointment for you. This may take up to 60 seconds.

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Once you cancel an appt on line you will be asked to enter a reason, then click the Submit button

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The appointment was successfully cancelled!

[Make an Appointment](#)

Were you satisfied with our service?
 Please rate the usability of the Appointments feature on a scale of 1 to 10. 1 being difficult to use, and 10 very easy and enjoyable:

Please let us know how satisfied you are with our Online Appt Service:

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Wait for the confirmation that your appointment has been cancelled, then complete the survey and click Submit.