

Cadets and Health Care

Cadets receive world class military medical care through the Mologne Cadet Health Clinic and Keller Army Community Hospital.

The TRICARE network of civilian providers, hospitals and ancillary services vastly expands the scope of care available to the Cadet while he or she is at West Point..

Cadets on the Road

When a Cadet is away from West Point for any reason, he or she is entitled to urgent or emergency care only. Authorization must be obtained before accessing urgent care.. The Cadet calls Health Net Federal Services at 877-874-2273 for authorization and assistance in locating suitable urgent care.

Emergency care does not require prior authorization. The Cadet simply goes to the nearest military or civilian emergency room or calls for an ambulance, if needed.

Emergency inpatient admissions must be reported to Health Net Federal Services within 48 hours.

Advice and Assistance



Mologne Cadet Health Clinic845-938-3003
To speak to a primary care manager

KACH Patient Representative.....845-938-5874
For issues/concerns about treatment at KACH or MCHC

KACH Health Benefits Advisors.....845-938-4838
For TRICARE issues/concerns/claims problems
For TRICARE benefits information



Health Net Federal Services.....877-874-2273
www.healthnetfederalservices.com
For authorizations for civilian urgent care
To report an emergency admission to a civilian hospital

www.mytricare.com
To follow civilian claims through to payment

Cadet Dental Care



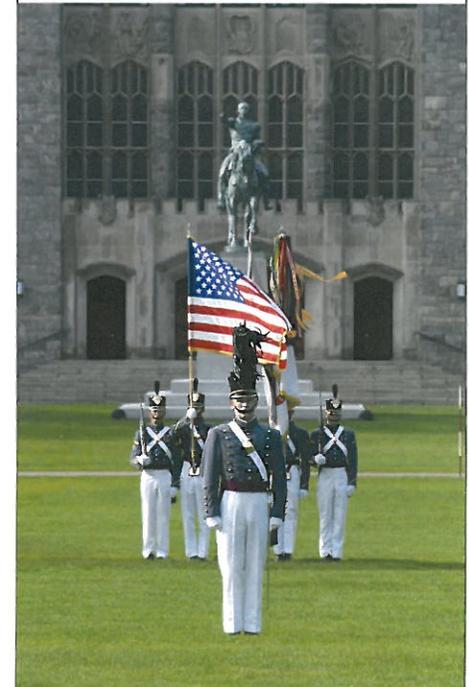
Dental care is provided at the Saunders Dental Clinic which is located in Building 606. At a minimum, Cadets are required to obtain an annual dental exam from a military dental provider. Routine dental care obtained in the civilian sector is not a payable benefit. To make an appointment, the Cadet calls

845-938-2106/2505



To the Parents of
New Cadets

Medical and Dental Information



Keller Army Community Hospital
West Point, New York

Mologne Cadet Health Clinic



The military medical system at West Point is devoted to making it easy for Cadets to access health care and get back to class as soon as possible.

Cadets receive their primary health care at the Mologne Cadet Health Clinic (MCHC).

Located in Building 606 in the academic area, the Mologne Cadet Health Clinic is easily accessible to busy Cadets and is staffed with doctors, nurses, soldier-medics, and other healthcare professionals. The clinic also provides Pharmacy and Lab services.

An Orthopedic clinic is held every Monday morning and Preventative Immunizations Clinics are held 3-4 times per year.

Cadets access the Mologne Cadet Health Clinic by making appointments via the Internet at

www.tricareonline.com

or by calling the

Keller Appointment Center at

845-938-7992 or 800-552-2907

Cadets may contact their providers at the

Mologne Cadet Health Clinic at

845-938-3003 or 845-938-3806

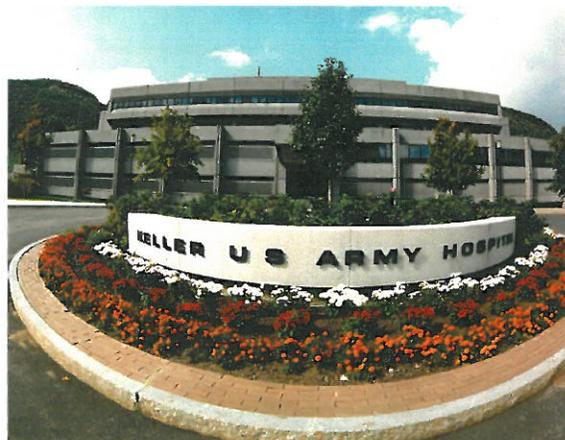
Keller Army Community Hospital

When a Cadet needs specialized care that is not available at the Mologne Cadet Health Clinic, the Primary Care Manager (PCM) enters a referral for care in the hospital computer system.

The Cadet will then obtain those services at Keller Army Community Hospital (KACH) or through our civilian network partner, Health Net Federal Services.

Although KACH is not a large hospital, it offers most of the specialties a young service member may need. KACH provides medical specialties that include: Internal Medicine, Family Practice, Pediatrics, Dermatology, General Surgery, Gynecology, Orthopedics, Sports Medicine, Podiatry, Physical Therapy, Ear, Nose and Throat, and Radiology. Physical Therapy is also available at Arvin Gym. Other specialties are available as needed by referral to civilian hospitals or clinics.

Some of Keller's specialties are conveniently located in the same building as the Mologne Cadet Health Clinic. Optometry, Ophthalmology, Behavioral Health, Preventive Medicine and Community Health Nursing are all located in Building 606.



TRICARE and Civilian Health Care



Military health care is a partnership of military and civilian medical systems called TRICARE. Like other active duty service members, Cadets must enroll in the TRICARE option called Prime. This is a managed healthcare model that requires your cadet to have a referral and authorization for care in the system before accessing civilian health care.

If the Cadet is referred to the TRICARE Network, he or she is given instructions on how to ensure an authorization is on file with Health Net as well as how to make an appointment and arrange transportation to the appointment.

TRICARE is split into different regions. Our region is the North Region and our partner is Health Net Federal Services (1-877-874-2273). More information on the other regions can be found at the official TRICARE website for the Department of Defense. www.tricare.mil

No matter where the care is received, all civilian medical claims for TRICARE North enrollees are sent to: TRICARE North Claims, P.O. Box 870140, Surfside Beach, SC 29587-9740.

Other Health Insurance

We advise you to retain health insurance for your cadet. If your child resigns from USMA for any reason you will not have to worry about a pre-existing condition that may keep you from insuring him or her. However, cadets are tempted to use their parents' health insurance to pay for medical care while they are on leave and "have the time".

Before your cadet gets care without proper TRICARE authorization, please check with your plan's administrator to be sure the claim will be paid. In addition, be advised that some benefits under your plan may not be benefits under TRICARE and cannot be paid if payment is denied.